

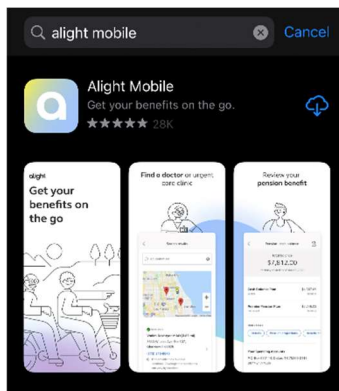
Instructions for Registering on the Alight Mobile App

With the Alight Mobile App, you may easily enroll for your FTI benefits anywhere, anytime. Below are steps for FTI employees to follow when logging into and registering on the Alight Mobile App. As of October 6, you may enroll for your 2023 benefits. You may reach the **FTI Benefits Center** enrollment website via FTI’s OneLogin or, as an alternative enrollment option, you may use the Alight Mobile app. Whether using the FTI Benefits Center website or the Alight Mobile app, you are easily able to check your current coverage, enroll or make changes to benefits, or update your dependents and beneficiaries.

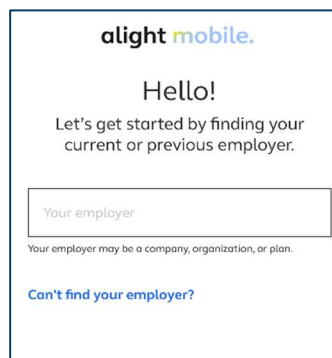
*Of note, most FTI employees will need to **register as a new user** following the instructions below. As detailed in the instructions, you will need your FTI Employee ID (i.e., your TK number, which can be found on **MyHRIS** in the **Personal Details** section). For the few employees who already have an Alight account (created by accessing Alight outside of FTI’s OneLogin process), simply login using your unique User ID and password. This can be recovered by selecting **“Forgot user ID?”** from the mobile app’s home screen.

If you are having trouble registering on the Alight Mobile app, please contact the **FTI Benefits Center** at 1.844.249.8586, or 1.312.843.5256 for international callers, from 8:00 a.m. to 8:00 p.m. ET, Monday through Friday.

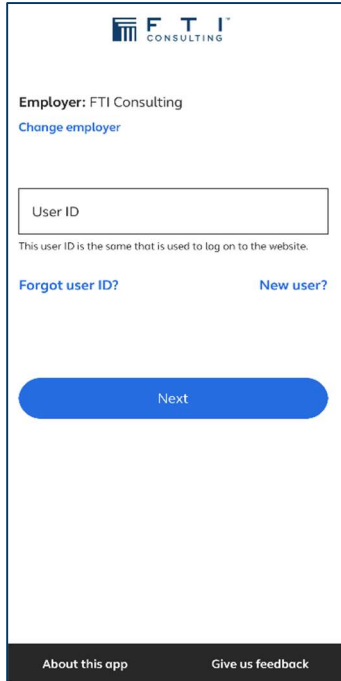
- **Step 1:** From your mobile device, download the Alight Mobile App via the **Apple App Store** or **Google Play**.



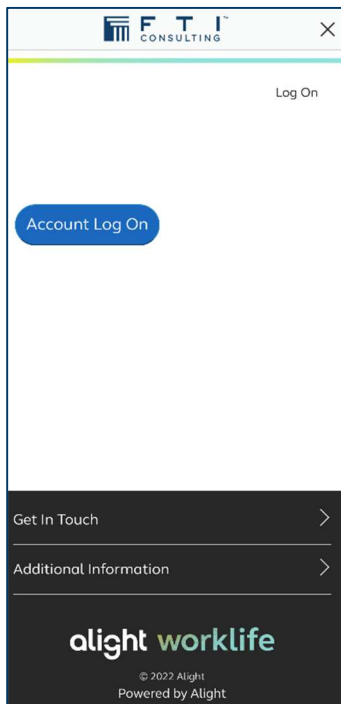
- **Step 2:** Enter **“FTI Consulting”** as your employer from the home screen below.



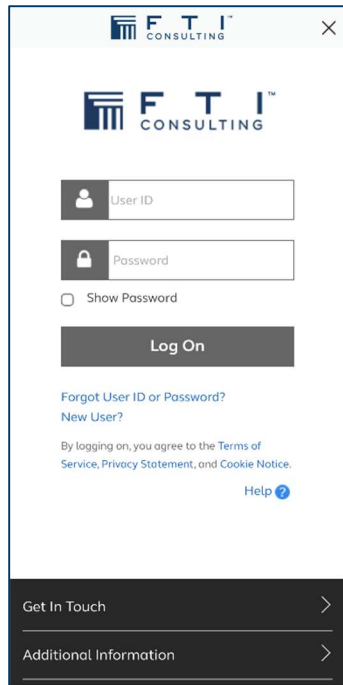
- **Step 3:** Once on the FTI Consulting home screen, select **“New user?”** as shown below.



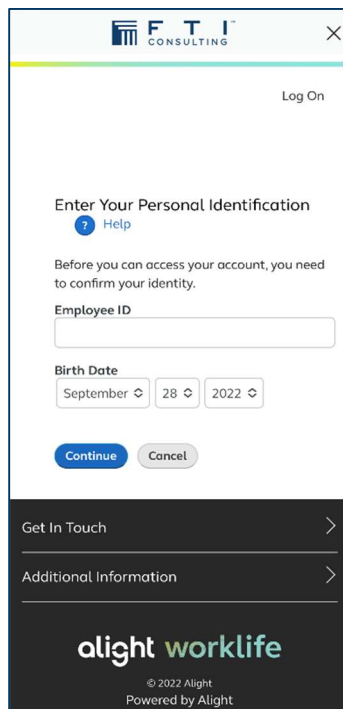
- **Step 4:** From the following page, select the **“Account Log On”** button as shown below.



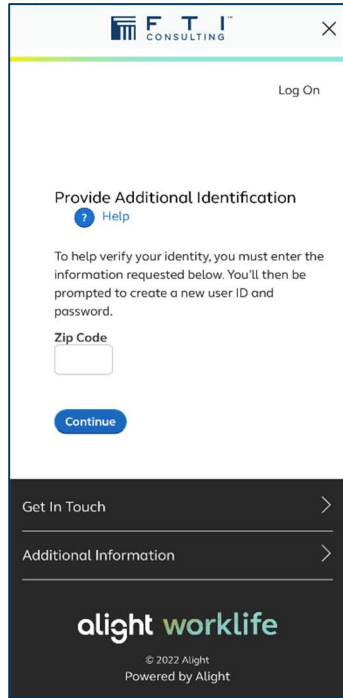
- **Step 5:** From the next screen, click on “**New User?**” again to create your new account.



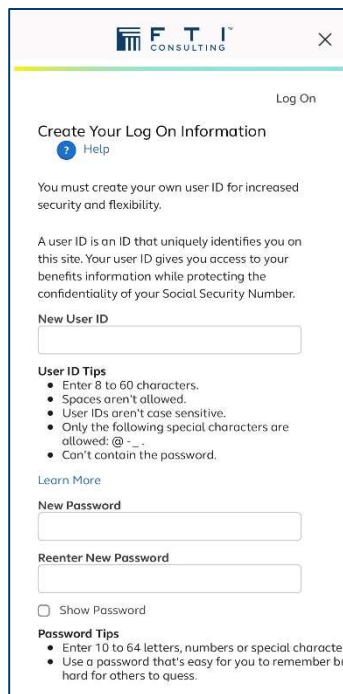
- **Step 6:** On the next screen, enter your FTI Employee ID (i.e., your TK# which can be found on **MyHRIS** in the **Personal Details** section) and your birth date.



- **Step 7:** On the next screen, you may be asked to provide additional identification to confirm your identity as shown below.



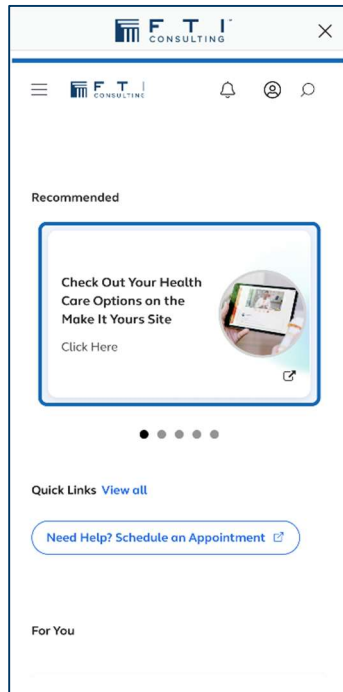
- **Step 8:** On the next screen, you will be asked to CREATE a **Username** and **Password**. The username and password you create does **not** need to mirror your FTI log in details



- **Step 9:** In the next step, you will be asked to answer a series of security questions of your choosing:

- **Step 10:** Once completed, you may be taken **back to the login screen** where you will enter the **Username and Password that you created**.
 - You will need to authenticate by entering the code sent via one of the verification options shown below.

- Follow the steps to authenticate your login. Once authenticated, you will be connected to your FTI Benefits Center account.



■ Step 11: Enroll for your 2023 benefits!

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